Notice to Residents and Families

March 30, 2020

Dear Residents and Family Members,

As you may know, Ontario’s hospitals are on high alert right now because of COVID-19. Hospitals need to free up as many beds as possible to be ready to care for new cases of COVID-19.

To help free up beds in hospitals, the provincial government is moving some existing hospital patients into long-term care homes. (Please note these are not people diagnosed with COVID-19). It is our practice to monitor all new residents coming from the hospital for illness, and all will be in isolation for 14 days after they arrive. As an added precaution, if a resident from hospital is admitted to a basic/shared accommodation, their roommate will also be isolated for 14 days.

These are extraordinary times and our home is part of the fight against COVID-19. We are following our strict protocols for infection prevention and control, and screening everyone who comes into the home. Our staff is doing everything possible to ensure the safety and well-being of the people in our care.

We know that it is very hard for you to be separated from your loved ones right now, and for families to be outside the home wondering what is happening. We wanted you to hear about this development directly from us.

On behalf of our team, thank you for your continued cooperation and understanding.

Ken Rawlins
Chief Executive Officer