



## Thank you from Manors Activities!

July 2, 2021

Dear Resident, Families and Friends,

As apart of our pathway to recovery plan in the manors the small group activities and outdoor time will be further increasing to reduce residents' feelings of isolation and increase meaningful activity and participation. In preparation for this increase, we will be reducing our telephone and zoom calls to **one per week** in order to re-deploy activity staff to essential programming time.

We are asking the POA/SDM and/or resident (if competent) to determine who their one weekly zoom or telephone call will be and communicate this to us.

We are so happy to see many of you enjoying time with one another as either designated caregivers or as outdoor general visitors especially with the nice weather upon us. So, perhaps this decrease of calls is good timing as the in-person visits are increasing.

We would like to thank the residents, families and friends who have allowed activity staff to journey along side of you and share the day to day greetings, updates, story telling and reminiscing, it has been an honor to assist during the times when visits were not allowed in order to maintain vital connections.

We appreciate your support and understanding as we pivot once again to provide continued quality care in a rapidly changing and challenging time.

To confirm who will be the weekly telephone or zoom contact please contact Justine Dudziak, Director of Programs and Services at 905-463-7002 ext. #5233 email [justine.dudziak@hch.ca](mailto:justine.dudziak@hch.ca) or talk with your activity staff directly on your next telephone or zoom call.