



HCH *Here to Care.*

Holland Christian Homes Inc.
7900 McLaughlin Road South
Brampton, ON L6Y 5A7
T. 905.459.3333
www.hch.ca

Monday, November 29, 2021

MEMO:

Regarding: ELIMINATION OF ZOOM AND PHONE CALLS BY ACTIVATION STAFF

Distribution: FAMILIES OF GRACE AND FAITH MANOR RESIDENTS

From: Justine Dudziak, Director of Programs and Services, Grace and Faith Manors

Dear Families,

During the last year and a half of very challenging times at Grace and Faith Manors, we recognized just how important it was for residents to stay connected with their families. Our Activation staff went above and beyond during this time to facilitate Zoom calls and phone calls for residents, connecting them with their families who were unable to visit for so long.

We are so pleased that that the Manors have opened back up to visitors. Special events and small group activities will also be further increasing, helping to reduce residents' feelings of isolation, and increasing meaningful activity in their day. Because of this, Activation staff no longer have the capacity to continue to facilitate these calls and need to be redeployed to running these essential events and activities.

We trust that you understand and will continue to support us in our work of providing the best possible care for our residents.

Justine Dudziak
Director of Programs and Services
905-463-7002 ext. #5233
justine.dudziak@hch.ca