

Holland Christian Homes Inc. 7900 McLaughlin Road South Brampton, ON L6Y 5A7 T. 905.459.3333 www.hch.ca

Friday, January 7, 2022

MEMO:

Regarding: IMPORTANT COVID-19 REMINDERS

Distribution: ALL TENANTS

From: Dawn Serrick, Director of Tenant Care

Dear Tenants,

As you are well aware, COVID-19 cases continue to rapidly rise in our community and it is impacting us at Holland Christian Homes, as we are seeing an increase in cases within our staff and tenants.

This is a critical time for us all to be vigilant with our safety, for our sake, and also for the safety of those around us.

Because of this, the Towers Nursing Office (TNO) would like to highlight the following items for tenants:

- If you receive services from the TNO and are able to manage on your own for a couple of weeks, please let us know so we can temporarily suspend your services.
- If you contract COVID or have close contact with someone with COVID, we will not be able to provide care to you due to the high transmissibility of the Omicron variant.
- Please take the time while you are well to make a plan for your care in the event that you contract COVID. Speak with your family and determine if you will able to manage on your own, or if you will need help from your family.
- Please decrease or avoid interactions which could expose you to COVID.
- If you have COVID or have had close contact with someone with COVID, you need to isolate. Because you live in a high-risk setting, you must isolate for 10 days.
- In the event that you contract COVID, please call us if you need any advice. Even though we cannot visit you, we can still provide assistance over the phone. You can reach us at extension 5249.

These are difficult days, but we must all do our part to ensure the safety of our tenants and our staff at Holland Christian Homes. We will get through this together.

Dawn Serrick Director of Tenant Care 905-463-7002 ext. 5263 dawnse@hch.ca