

## GRACE MANOR FAMILY COUNCIL MEETING NOTICE & AGENDA

<b>Date:</b>	<b>Tuesday, June 14, 2022</b>
<b>Time:</b>	<b>2:00PM to 3:00PM</b>
<b>Location:</b>	<p><b>Topic: Grace Manor Family Council Meeting – June 14, 2022</b>  <b>Time: June 14, 2022 02:00 PM Eastern Time (US and Canada)</b>  <b>Join Zoom Meeting</b>  <a href="https://us02web.zoom.us/j/85744471939?pwd=aG8wcE4reXB1L2psdFpldDFOTVB6UT09">https://us02web.zoom.us/j/85744471939?pwd=aG8wcE4reXB1L2psdFpldDFOTVB6UT09</a></p> <p><b>Meeting ID: 857 4447 1939</b>  <b>Passcode: 549315</b>  <b>One tap mobile</b>  <b>+12042727920,,85744471939#,,,,*549315# Canada</b>  <b>+14388097799,,85744471939#,,,,*549315# Canada</b></p>

### AGENDA Items

**Welcome and chaired by Michelle / Maria (1 minute)**

**1. Old Business (20 minutes)**

- Minutes approval (April 12, 2022) (2 mins)
- “Who Am I?” Project – Fred/Gwen/Jody (10 mins)
- Murals Update – Jody/Maria/Fred to talk about 2 vendors (5 mins)
- Residents as Partners Steering Committee and Sub-Committee update – Michelle/Fred (3 mins)

**2. New Business (35 minutes)**

**Administrator’s Update & Discussion – Justine (25 min)**

- General Update
- Third Party Service Providers (foot care, dental, etc.)
  - How are service providers vetted?
  - Not everyone is satisfied with the quality of service
  - Can HCH recommend alternate providers?
- Laundry Service – addressing concerns some folks have raised about items gone missing and/or put away in the wrong place
- Direct Care Hours Update
  - Has GM achieved the march 2022 ministry target of 3HRS / resident?
  - Has GM achieved the 2.88 hours/resident as calculated by Jessica in Dec 2021 for Mar 2022 (up from the previous 2.44 hours)?
  - How will the additional hours be allotted?
- Construction on home units update and timeline for getting things back in order and making sure residents are living in a warm, cozy environment

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AGENDA Items
<p><b>Hospital Stays - Hank / Michelle (5 mins)</b></p> <ul style="list-style-type: none"><li>• Essential Caregiver access to resident during a hospital stay if hospital is experiencing a COVID outbreak</li></ul> <p><b>Advocacy – Michelle (5 mins)</b></p> <ul style="list-style-type: none"><li>• Next area of focus for the Family Councils Action Coalition will be quality of food and dining experience in long term care and working on strategies to encourage a provide-wide shift away from institutional food</li></ul>
<p><b>3. Fundraising / Projects (3 mins)</b></p> <ul style="list-style-type: none"><li>• Update on garage sale plans and storage locker fees - Audrey</li></ul>
<p><b>4. Closing Remarks/Reminders (2 Minutes)</b></p> <ul style="list-style-type: none"><li>• Suggested Items for Next Meeting</li><li>• <b>Next meeting:</b> Tuesday, July 12, 2022 at 2:00PM by Virtual Zoom</li></ul>
<p><b>5. Meeting adjournment</b></p>