



HCH *Here to Care.*

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**Wednesday, July 20, 2022**

## **MEMO:**

**Regarding: COVID-19 OUTBREAK AT FAITH MANOR**

**Distribution: FAITH MANOR FAMILIES**

**From: Aleksandra Grzeszczuk**

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**Dear Families,**

As you are aware, on July 19<sup>th</sup> at 4:00pm, Peel Public Health declared all of Faith Manor in outbreak for COVID-19. Due to the increase in cases on multiple resident home areas, Peel Public Health directed the home leadership to implement isolation precaution for all residents in an effort to contain further spread of COVID-19 and to keep residents safe.

We understand that this news that was communicated yesterday afternoon was difficult for residents and families to hear. We all long for this pandemic to be over and for life at Faith Manor to return to normal.

The health and wellness of our residents is our number one priority and we endeavor to maximize the quality of life and resident engagement daily. The requirement for isolation precautions has required us to shift programming and socialization activities from a communal activity to an individual, one-to-one style. Residents will also be receiving meals in their rooms at this time. The activation and dietary departments are working tirelessly to navigate this change in order to continue to provide the best care and services to residents during this isolation period.

Although visiting is restricted to essential caregivers at this time, we encourage caregivers to continue visiting with residents. Visits from loved ones are so critical to the well-being of our residents and even more so during this time to reduce potential loneliness. Each resident can have up to four designated caregivers, with one visiting at a time.

With the goal of improving residents' quality of life, and being advocates for quality seniors care, Faith Manor leadership is consulting with Public Health officials and Ministry of Health partners to collaboratively ensure resident quality care is prioritized and isolation precautions are used only when in the best interest of resident safety.

We hope and pray that this wave of COVID that is hitting our home will be brief and that all residents and staff will come through this safely. We would appreciate your prayers and understanding as we navigate another challenging period for all residents and staff of Faith Manor.

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