



HCH *Here to Care.*

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Thursday, April 27, 2023

MEMO:

Regarding: HCH WIFI CHANGES

Distribution: ALL HCH TENANTS AND RESIDENTS

From: Urban Peschier, Manager of IT

Work has been happening behind the scenes to strengthen the security of our networks and ensure that there is as little risk as possible from anyone trying to sabotage our networks or get access to our data.

Since all tenants and residents have internet access in their apartments and rooms, the 'HCHTenant' wifi network has been removed. This helps to protect the information on our networks at HCH.

Any tenants or residents who have been relying on this HCHTenant wifi network may sign-up for an internet package by contacting their Resident Advocate for the Manors, or the Tenant Business Services office for tenants. We just became aware that some individuals have been waiting for a package and using the HCHTenant wifi in the meantime, so we apologize for this inconvenience.

In the coming weeks, changes will also be made to the 'HCHCorp' and HCHGuest' wifi networks to increase the security on these networks as well. Information on these changes will be communicated once the details are finalized.

Thank you for your understanding as we work to strengthen the security of our wifi network for everyone's online safety.

Urban Peschier, Manager of IT