

Faith Manor Family Council Meeting Minutes

July 19, 2023

Date:	WEDNESDAY July 19, 2023
Time:	7:00PM to 8:00PM
Location:	Topic: Faith Manor Family Council Meeting Time: 7pm-8pm Join Zoom Meeting

AGENDA Items/Minutes
<p>Welcome and chaired by Lynn Vanlieshout</p> <ol style="list-style-type: none"> Minutes approval (June 2023)-done Ongoing Business-NA <p>Attendance: 5 attendees</p>
<p>3. New Business (50 minutes)</p> <ul style="list-style-type: none"> ● Home Update –Aleksandra provided information on the momo bedsense trial taking place at FM. She explained the process and how it works. Its an app which helps staff track motion and movement of residents; prevents falls, bed sores, enhances better sleep and helps to reduce frequency of checks on residents. It is a sensor that is placed below the mattress and measures if a resident is in or out of bed, at rest or moving etc. (attachment provided to members and will be in the master minute binder). ● Q: member asked when is it paced in the bed and will it disrupt resident? Alex: its generally done at lunch time so no disruption to resident. ● Aleksandra also shared information on the pilot research project from the University of Toronto about resident to resident interactions in LTC. It will commence July 20/21st and 2-3 researchers will be onsite over a period of 2 months to conduct interviews with both staff and residents. The company sent out a letter and if resident is capable to consent the interview would be conducted; if a resident’s POA needs to be reached for consent that’s the protocol that would be followed. ● Aleksandra also stated that she understood that Lynn queried some information on the are plan process after she was approached by a GM FC rep regarding it. Aleksandra explained the process and the release form which also protects privacy laws and will adhere to a platform respecting both the home and resident’s information. Aleksandra stated she sent this to council. ● Lastly, Aleksandra shared her formal resignation. Her last day is August 11/23. We wish her the best of luck in her future endeavors. She also indicated that HCH is looking for the appropriate successor and she will assist in the transition as best she can. <p>Q: members were asking about the Rally system and an update. They are very frustrated with the lack of communication and lack of service being provided. The company didn’t send any formal notice when they changed the boxes and remotes.</p>

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Aleksandra said she understood and said that HCH has a new AV person so hopefully this extra support will help during this transition. Unfortunately, when the new FM was being built, there was no cable infrastructure to support the system. The director of environmental services is working with IT and outside sources for this issue. She will share with senior leadership to acknowledge lack of service. Member shared her dealings with Rally and how disappointed she was with their overall response to several of her complaints. Aleksandra indicated she will do some action planning prior to her departure.

- **Wishing well:** no new ballots. Jody confirmed the swiss chalet was delivered to the 3rd floor recipient. Family very satisfied.
- **RAPS Program/Environment Update**-Under the program section, Jody just gave a gentle reminder of the events approaching for the manors. I.e. Blue the mini horse will be onsite August 10 for FM and July 28 for GM 2-330 on all the individual floors. 2ND annual Elvis day Aug. 24 12-4-with the critter visits, vendors and Elvis of course! Ice cream truck on site as well for both manors. Grace manor has the hands-on exotics as they got to have the critter farm visit last December. Jody gave an update from the last RAPS mtg and areas of focus such as: kids play center, enhance the spa/manor with decals, music, aromatherapy, discussion on senior to senior animal fostering. Jody discussed the inventory of achievements and the areas that were highlighted. We would also like to introduce a buddy system/welcoming committee per neighbourhood. Jody is taking this to resident's council in August. The committee will be looking for some help with donations and will follow up with our communications director regarding acceptable items.
- **Open Discussion: NA**

4. Additional Items for next meeting

5. Closing Remarks/Reminders

- **Next meeting: September 20/23 @ 7pm via Teams**

6. Meeting adjournment:



September 21, 2023