

Faith Manor Family Council Meeting Minutes

October 25, 2023

Date:	WEDNESDAY October 25, 2023
Time:	7:00PM to 8:00PM
Location:	Topic: Faith Manor Family Council Meeting Time: 7pm-8pm Join Zoom Meeting

AGENDA Items/Minutes
<p>Welcome and chaired by Lynn Vanlieshout.</p> <ol style="list-style-type: none"> Minutes approval (September 2023)-deferred not enough members. Ongoing Business-NA Attendance: 5 attendees- Welcome to new member! One member has decided to step down.
<ol style="list-style-type: none"> New Business-Lorraine Anderson to present on the Satisfaction Survey-regrets-will share in an email to group. <ul style="list-style-type: none"> Home Update-Sellinor Ogwu-administrator followed up on questions asked from last month's meeting in regards to "Bethany Place." Sellinor shared some information on the strategic plan and ideas being brought to the table. Leadership have been touring other non-profit Christian homes to see how they run their business, pros/cons, ideas and different proposals. Last place was Shephard Village in Scarborough. Q: member asked what is Bethany Place? Sellinor told members it's the old FM which will eventually be turned into BP. HCH is still in very preliminary process of collecting data, meetings, forecasting cost, just haven't zeroed in on anything specific yet. Some ideas discussed are: adult day center, having a lab onsite, pharmacy, gym, hair salon, services for staff as well. Sellinor also indicated the team meets monthly to review various sections of the strategic plan. Q: member asked if the idea was to bring income to HCH. Sellinor said yes and no. Idea is to partner with the community; offer enhanced services onsite to reduce cost and frequency of visits of stakeholders/service providers and to benefit our HCH community and residents. With that we know parking will be an issue as it is already. Even though we have reached out to the Crosspoint church and Sheridan to share parking it still presents an issue. For now, table talks are internal. Q: was there a plan to expand the kitchen? Sellinor, no plans but renovations were done to remodel and new equipment was brought in as well. When HCH moves forward with the plans, it will be shared with all councils and family. Member said why weren't more LTC home beds offered since its such a need in the community and hospitals. Sellinor said the idea isn't to run another LTC home as another license would have to be applied for-approved for 40 beds so the strategic plan will have to support that. Members understood. Old FM had smaller rooms that were shared and not conducive to residents' needs any longer. New FM is larger, brighter open space with larger rooms to accommodate more for residents and a waiting list is in place now! Some members shared their experience of being on the wait list but it moved along quicker than expected which was good! Wishing Well- Jody brought forward two ballots. One was for a tv for someone on 5th floor and another was a wish for a resident to walk more. Members agreed a tv wasn't conducive as

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cable cost would not be included. Jody talked about a portable dvd player but as members agreed what is done for should be for all and the FC budget doesn't support this. Jody will update the family and make a progress note indicating it was shared at FC. As for the other request, she will reach to gain more clarity-maybe physio or the aides could be involved to assess the individual.

- **RAPS Program/Environment Update**-Jody shared about the committee to all members and explained to member what it entails and recent things that are being worked on. Highlighted areas are the tub rooms/spas, plants, music and memory, kids center, life skill stations and to try and incorporate some of the butterfly model or green project model of care. Jody also stated it is a challenge to incorporate intergenerational programming as covid still interferes with it. However, some of our old contacts IE scouts/cubs have reached out and we are trying to book them in for crafts and a small tribute for Remembrance Day and will combine units provided no outbreak in effect. On that note, Jody shared info and update on the kids corner and the mass amount of supplies overflowing in her office! The committee will go through all items and identify an area where these little centers will be set up in both manors. It will be nice for when family come to visit and they are bringing kids to occupy their time while visiting loved ones! Residents enjoy watching children and will also benefit from this. Jody also shared the pet fostering idea and how residents are exploring a trial area to add something! This will be more focused at the resident council meetings! Allergies, phobias, comfort level and interest will all be considered. Upcoming programs-Nov 18-Christmas Marketplace 10-2 in Heritage Hall. Several vendors will be onsite along with refreshments! Nov 16-critter visits-1030-1130 in the Old faith manor building. Watch for signs and is still finalizing the open house for FM Dec 7 1-4pmish-will have some xmas carolers, light refreshments and an opportunity to engage in some festivities before the holidays. Signage will be distributed and added to 990. Families can bring their loved one if they wish and we will have volunteer support as well. On dependent on no outbreak-venue to be held in Heritage Hall.
- Q-member asked about the dignity light and why it always seems to be on. Jody shared that in an email to member. We had a lot of residents who passed since September.

4. Additional Items for next meeting –Sellinor also followed up on the hairdressing license. It is current and reflective of this year.

5. Closing Remarks/Reminders

- Jody informed families that our VP of Operations, Tracy Kamino is interim CEO until another replacement is found.
- Next meeting: November 29/23 @ 7pm via Teams

6. Meeting adjournment:



January 17, 2024