

Faith Manor Family Council Meeting Minutes

September 11, 2024

Date:	WEDNESDAY September 11, 2024
Time:	7:00PM to 8:00PM
Location:	Topic: Faith Manor Family Council Meeting Time: 7pm-8pm Join Zoom Meeting 6 attendees.

AGENDA Items	
<p>Welcome and chaired by Lynn Vanlieshout- Opening Statement: The FC Chair welcomed everyone to the Faith Manor Family Council Meeting. She reminded everyone that this meeting is not to focus on individual personal concerns but to engage with families so we can work together with management to build a positive and collaborative relationship in order to make Faith Manor a great place for residents! FC Chair informed families that staff will stay at the end of the meeting should any family member want to address an individual or personal issue with them</p> <ol style="list-style-type: none"> Minutes approval for August 21 /24 -approved Ongoing Business -NA 	<ol style="list-style-type: none"> New Business (45 minutes) <ul style="list-style-type: none"> ● Home Update – Sellinor Ogbu-Administrator- stated HCH had a lovely day Re the 3rd annual Elvis venue! People are still talking about it! Was a very special day and wish we could have more! FM 3 was in outbreak for 14 days-no staff reported illness and residents were stable during this period. Sellinor reported flu season is approaching and all flu consent form have been sent out. The earlier the better. Will be administered to residents first then open to staff. Q: Jody asked if nay information has been provided regarding the masking mandate? S: noting to note to date. Sellinor also spoke about the pro-active entrance checklist re MOH. What is expected when they walk in the building to do an inspection. The home has to provide many documents in a binder upon entry. One of which is 12 months of meeting minutes for both councils. FM is working on the binder to ensure compliance. Q: do they do these inspections often? S: yes, they do! We have had approximately three this year-majority no findings-one written notification. Lynn shared her concerns around her experience with a nurse from FM 3 to Sellinor. Sellinor agreed to speak with Lynn privately after the meeting and she was very grateful. Sellinor shared more on the staffing updates she provided last month and is happy to report things are falling into place although when the postings go up internally, people can bump others which can be a very lengthy process with HR and union. Family member shared how tips can help staff with her husbands care in the tub/shower. She also noticed the change in staffing and how its improved! Additionally, she also helps out a lot on the floor wherever she can. Sellinor agreed to review his staffing plan and add these tips to his care plan. Family member is still not seeing improvements with her husband’s food-he is puree, it always

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- appears to look the same at dinner. Sellinor offered to have the dietary manager to reach out to her so they can work on this together. Family member satisfied with that plan. Family member also indicated the burger that was on for the lunch menu that day was enjoyed by several residents! Family member stated she hates that she sounds like she is always complaining. Sellinor indicated we don't take it as that. We rely on feedback to improve our systems and to always provide and enhance continues quality improvement initiatives.
- **Lynn Updates/Elections:** Lynn stated since new guy started (Peter) she was hoping that if he is interested in chair, she would pass on her role to him?! Peter stated he gave it some thought as it was briefly mentioned at last months meeting and has accepted position of chair. Peter then asked if Lynn was willing to stay on as secretary? Lynn accepted! Congratulations to both parties! Peter shared some history about himself and his experience being administrator at Grace Manor-he knows the legislation, rules and would really like to get FM up and running and have its own family community! He shared his passion for change, to possibly have more onsite meeting with still people able to join remotely and get IT for support if possible. Everyone else in attendance accepted the changes-no issues. Peter stated he is happy to take on this new role! He won't let his old position (administrator of Grace Manor) interfere with this role-he would like to see a family council community to make a difference for Faith Manor. We will work together to support one another to get things up and going. Jody as the liaison will do as much as required and within reason.
 - **Wishing well program**-No new ballots with the wishing well. Jody followed up the previous ballots re a tv for a resident on FM 5. Until we receive the go ahead, Jody will reach out to environmental to update them.
 - **RAPS Program/Env Update**-Jody updated attendees regarding the donation Faith Manor received! FM received 5 baby dolls, 5 hotlines to god phones with 25 scriptures, and 30 record your own verse/message to your loved one buttons! A notice will go out in the Tie that Binds to thank the anonymous donation and we will work with the RAPS team members and BSO/TRC staff to assist us best along with recreation staff. We also are in receipt of two budgies in need of a home. We currently have a temporary one on FM 5. We will run this by our resident council to ensure no allergies, fears or anything relevant would present as a risk. We will also need to locate an area, food cost, create a cleaning schedule etc., and notify families and staff along with other residents if this is their permanent home.
 - **Programs update:** Feedback re Elvis venue was very positive and we had another wonderful day with the addition of a kid's corner and raffle with vendors this year! Our arts movement class was also a big hit and residents seemed to really enjoy it so we will bring the person back! We have John Moorhouse for thanksgiving Monday and a thanksgiving church service for October and some nice fall colors bus tours arranged for all resident neighborhoods. We are also currently planning things for Christmas and hope we are in a much better position than last year regarding all the outbreaks! We will also be adding some additional programs from our new spiritual care coordinator to support the true meaning and we also have an entertainer for some Christmas caroling.
 - **Open Discussion**- Peter hopes to recruit some new members for the October meeting and will try to get to other floors to meet families etc.!

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4. Closing Remarks/Reminders (1 Minute)	● Next meeting: October 9/24 @ 7pm via Teams
5. Meeting adjournment: 8:11pm	