

Dear Faith and Grace Manor Families and Friends,

RE: Infection Prevention and Control measures during Holidays.

First of all, we would like to wish you a Merry Christmas and Happy New Year.

As you might know, respiratory viruses are unfortunately still circulating around, and we have seen an increase of outbreak among nursing homes in Ontario. We are hoping that Holland Christian Homes will not experience any outbreaks, so that our residents will be able to enjoy unrestricted visits with their loved ones during this Holidays season.

We have implemented enhanced IPAC practices in both Manors to better protect our residents during this Holiday season. We understand that your visit and presence is very important to our residents, especially during this time; However, resident's well-being is our most priority. Thus, we would like to request all families and friends of Faith and Grace Manor to comply with these following IPAC practices:

- Should you or any member of your family be feeling unwell, please DO NOT visit Holland Christian Homes as you might be the vector bringing the virus/infection to residents.
- When you come to visit:
 - It is not mandatory but strongly recommended that you wear a mask before entering the home area. Masks are provided at the entrance desk.
 - Wash/Sanitize your hands often, especially before and after touching/contacting with your love ones.
 - Cough and sneeze into your upper sleeve or elbow, not your hands. Then wash your hand immediately afterward.
 - If it is not necessary, please stay with your loved ones only when you come to visit, do not contact closely with other residents on the home area.
 - If your loved one is on isolation, please follow poster on their door on putting personal protective equipment before entering their room. Feel free to ask staff for guidance. Please also try to stay in the room as much as possible to prevent cross contamination or transmission of infection to others.

Should you have any questions/concerns, please feel free to contact our IPAC Leads:

Faith Manor: Romaine Manners (romayne.manners@hch.ca – Ext: 5360)

Grace Manor: Luyen Loc (thi.luyen.loc@hch.ca – Ext: 5306).

Thank you for your corporation in keeping our residents and community safe!

Sincerely,

Sellinor Ogwu
Administrator of Faith Manor

Justine Dudziak
Administrator of Grace Manor