

GRACE MANOR FAMILY COUNCIL MEETING NOTICE & AGENDA

Date:	Wednesday, 12 November 2025
Time:	2:00PM to 3:00PM
Location:	Topic: Grace Manor Family Council Meeting Zoom Meeting Join Zoom Meeting https://zoom.us/j/99211292179?pwd=0asY6eSAi7vPaAQDOtV9hIPzu0U8Gc.1 Meeting ID: 992 1129 2179 Passcode: 1234

AGENDA Items

Welcome - Michelle van B

Old Business

- **Approval of previous 8 October 2025 meeting minutes - (1 min)**
- **Update - Eden Alternative Care Mode– Jacquie V (15 min)**
- **Update - Chick Hatching Project – YouTube - Patricia R (3 min)**
- **GM Family Council Feedback Survey Results - Michelle (15 Min)**
 - see appendix for the results
- **Follow up – Volunteer Hours July to September 2025 – Michelle (2 min)**

New Business

- **Semi-annual Meet and Greet Saturday 22 November – no RSVP needed – Liz T and Fred B. (3 min)**
 - Proposed new support group discussion
- **Home Information –Justine D (15 min)**
 - Vaccine consent and roll out
 - HCH Strategic Plan 2026 – 2030 consultation
- **“In camera” open discussion on any topic (without administration) – all (5 min)**

Fundraising / Projects

- **Current Financial Statement - Denise S**
 - Current FC balance is about \$500. We have no active fundraising initiatives.

Closing Remarks/Reminders

- **Help Wanted:** We need your good ideas and observations to help improve the quality of life and care for the residents. Please consider volunteering for a role on our Executive Council or as an Advisor.
- **Next meeting:** **Wednesday, 14 January 2026** at 2:00PM by Virtual Zoom.
- **Growth Plan (a.k.a. Resident Care Plan):** Essential document outlining the care provided to your loved one. To get a copy, contact Justine (905-463-7002 ext.5255 or Justine.Dudziak@hch.ca) and sign a release form.
- **GM Family Room:** Available to book for family events. Contact Kristine (905-463-7002 ext.5331 or Kristine.Nielsen@HCH.ca) to reserve a date and time. You will need to fill-in a form.
- Please send your comments and suggestions to: gracemanorbramptonfc@gmail.com

Meeting adjournment

Grace Manor Family Council – Member Feedback Survey Results

EMAIL COMMUNICATION

1. Please rate the quality/relevance of information that Family Council shares by email. TOTAL RESPONSES: 21

- 1 Excellent - 13 (62%)
- 2 Good - 5 (24%)
- 3 Satisfactory - 2 (10%)
- 4 Poor - 0
- 5 Bad - 1 (4%)

2. Comments/suggestions to improve Family Council email communication

- Very informative. Thank you
- Don't have any comments or suggestions
- Good so far. I just joined

FAMILY COUNCIL MEETINGS

Family Council holds monthly meetings at 2pm ET by Zoom the second Wednesday of every month except July, August and December.

3. I generally read the FC meeting agenda and minutes

- Yes - 16 (76%)
- No - 5 (24%)

4. I have attended a FC meeting

- Yes - 10 (48%)
- No - 11 (52%)

5. Quality/relevance of FC meetings you have attended? Responses = 11)

- 1 Excellent - 5 (46%)
- 2 Good - 3 (27%)
- 3 Satisfactory - 3 (27%)
- 2 Poor - 0
- 1 Bad - 0

6. I am interested in attending meetings but the set time does not work for me.

- Yes - 7 (41%)
- No - 10 (59%)

7. I am not interested/available to attend meetings

- Yes - 10 (48%)
- No - 11 (52%)

8. Comments/suggestions for Family Council meeting improvements

- Cadence and quality of content in the meeting is helpful
- Having it in mid afternoon makes it difficult for those of us that are working to attend. Either having it over lunch or toward the end of the work day or evening may make easier.
- My work had become busy and not able to participate on committee
- Thank you for the work you do
- Nothing yet 😊
- I have not attended any meetings

ENGAGEMENT

9. I would like to be better informed about Family Council and opportunities to be involved?

- Yes - 8 (40%)
- No - 12 (60%)

10. I would like to remain at my current level of involvement.

- Yes - 17 (81%)
- No - 4 (19%)

SUGGESTIONS

11. I wish Family Council would....

- Have sessions that would provide information as to how to get the best out of the staff at Grace. What process/steps work best for queries or issues with the Grace staff? How best to escalate issues involving our loved ones?
- Ask for more family experience feedback
- Continue as is
- In the evening

12. For me, the most important aspect of Family Council is...

- The sharing of information and attendance by senior Grace team.
- Being up to date with changes and developments at Grace Manor
- Resident care
- You are the voice of families
- Relevant communication regarding the lives of residents
- Being an advocate for residents, much of what they do.
- Having family aware when they can't be present.
- Improving the level of care for residents by holding Grace Manor administration accountable to its goals and pushing/assisting administration in adopting a more client centred approach
- Unfortunately, I'm unable to participate
- Family Council working together with management of Grace Manor for the same goals
- Understanding changes or upcoming changes, what's happening in the home, how we can advocate or better the support for the residents
- Communication and chance to provide feedback
- Receiving new information and hearing about changes at Grace Manor and having a place to ask questions of other families if there is something new I have not come across before
- What is going on in the home and what we can do to improve quality of life for the residents
- I need more time to comment

13. For me, the least important aspect of Family Council is...

- No comment
- Think most of it is important
- I praise all their efforts/commitment
- NA

14. Other comments/suggestions

- Thank you for all your hard work and dedication
- Good now
- Re #3 - I generally read the minutes of meetings I have been unable to attend.
- None at the time

15. If you are interested in getting more involved with Family Council, please leave us your email and Michelle, Fred or Denise will reach back to you.

- Unable at this time