

NOTICE

To: Covenant Tower & Providence Tower
From: Maintenance Department
Date: November 7, 2025
Subject: Power Outage to Buildings

Tuesday, November 11, 2025

Alectra, our Hydro company, will be changing the transformers that supply power to the above buildings, which will cause a power outage starting at 8:00pm and continuing until completion of the work. This outage will last approximately 8 hours. If tenants in these buildings are able to stay with family for the night, this is strongly recommended. Alternately, consider having a family member stay with you overnight to help you navigate the power outage.

Please contact the receptionist at the Towers Nursing Office (Kaitlyn) at extension 5224 on Monday, November 10th if you need a flashlight. **Hallways, stairwells & elevators will have emergency power.**

Please make sure you have extra blankets as it may get cold in the apartment. For any tenants using oxygen, please make sure you have extra oxygen cylinders to use during the power outage.

We ask that you don't light any candles as this is a fire safety concern. Battery candles are permitted as they provide a safer alternative.

Your landline phones and Lifelines will NOT work as they require electrical power to function. Your call bell will work in case of an emergency.

We apologize for this inconvenience but this work needs to get done. Thank you for your patience and cooperation during this time.

Omer Rodgers
EVS Senior Manager