HCH *Here to Care.*

Holland Christian Homes Inc.
7900 McLaughlin Road South
Brampton, ON L6Y 5A7
T. 905.459.3333
www.**hch**.ca

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Faith & Grace Manor Families,

HAVE YOUR SAY!

We are pleased to share that the Annual Family Experience Survey's for Faith and Grace Manor (FM/GM) are now available!
If your loved one has lived at GM/FM for over 6 months, you are eligible to complete the survey.

It will take about 30 minutes to complete. Survey results help us know where GM/FM are doing well and where we can improve. Results inform priorities to improve quality of care over the coming year. **Your voice makes a difference!**

Posters can be found throughout GM/FM with a Q/R code and a link to access them. The poster has also been sent through the Evoke program, and mailed to those without email.

Please complete the survey by *December 11th, 2026*. If you would like to receive a paper copy of the survey or have any questions, please contact Kristine Nielsen at Kristine.nielsen@hch.ca or 905-463-7002 ext. 5240.

Regards,

Kristine Nielsen
CQI & Risk Mitigation Specialist
kristine.nielsen@hch.ca
905-463-7002 ext.5240